

**Insurance:** Accident insurance is guaranteed during all activities in university facilities as well as the way there and back.

**In addition to that** are students insured through their student fees:

The **leisure time accident insurance** covers immatriculated students during leisure time, internships, and exam-preparation activities outside of university. Covered are:

- disability, death and salvage costs
- accidents during a job or during acting out a profession - also as a student employee - which the employers' liability insurance has to cover according to SGBVII if the job is part of the studies;
- students who do 1-2 semester abroad
- immatriculated students during semester or internships abroad which are part of the ERASMUS program for max. 24 months

Excluded are internships that have no direct connection to the studies.

The **wardrobe insurance** covers clothes and items like umbrellas, bags etc. in the cafeteria areas. Excluded are cash, jewelry and laptops.

**Damage events** have to be reported at once to the secretary's office of the student service:

Tel. 0731 50 23810 or  
versicherung@studierendenwerk-ulm.de

**ISIC**\_We issue the international student ID card.

**Chip card**\_You can charge a certain amount on your chip card at different charging stations in order to be able to pay in our institutions, at printing machines and in parking garages.

**Presentations**\_We take part in various information- and culture presentations or support them.

## NON-PROFIT AND FAIR!

The Student Service Ulm is a non-profit institution. Generated surpluses are used for paying back existing liabilities, for generating capital resources as savings for replacement purchases and new investments. We are financed by sales and in-plant earnings (approximately 71%), financial supports of the federal state Baden-Württemberg (approximately 14%), fees which are paid by the students (approximately 12%) and other financial supports and proceeds (approximately 3%).

## WE ARE PARTNER OF THE FOLLOWING UNIVERSITIES

<b>Ulm:</b>	University of Ulm University of Applied Sciences Ulm
<b>Schwaebisch Gmuend:</b>	University of Education (PH) University of Design (HfG)
<b>Aalen</b>	Aalen University
<b>Biberach</b>	Biberach University of Applied Sciences
<b>Heidenheim</b>	Heidenheim - Baden-Württemberg Cooperative State University
<b>Neu-Ulm</b>	Neu-Ulm University of Applied Sciences (Students of the Cooperative Study Course)



**Studierendenwerk  
Ulm** fair.supportive.competent

Anstalt des öffentlichen Rechts  
James-Franck-Ring 8 · 89081 Ulm  
Tel. 0731 50-23810  
Facebook: Studierendenwerk Ulm

All information, appointments and people you can contact if you have any questions can be found on our website  
[www.studierendenwerk-ulm.de](http://www.studierendenwerk-ulm.de)



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# YOUR STUDENT SERVICE





*Studying is a period of enormous exigencies. The Student Service Ulm facilitates the daily routine and supports the students so that they can entirely concentrate on their studies. 258 employees take care for more than 28,000 students who study at 7 universities. Our staff is responsible for each service regarding food, habitation, money, counselling, childcare and other services.*

The social infrastructure which is made available by the Student Service Ulm at the supervised universities is basically financed by fees which are paid to the Student Service Ulm solidarily by all students. These fees enables various social services and amounts to between 35 and 50 euros per term depending on the university. The Student Service Ulm - as a non-profit institution - is primarily not interested in making profit and can therefore offer its services to an ideal and fair price-performance ratio.

**Food**\_Due to our canteens and cafeterias we are able to offer a fast and inexpensive supply of food at each university. Even if our canteens and cafeterias are closed, a basic supply through our various vending machines is guaranteed.

**Accommodation**\_Up to 1,974 students can find a home in our apartment buildings. We offer single apartments as well as bigger apartment-sharing communities in which the occupants share the kitchen. We are also considerate of special requirements. Disabled students as well as single parents with a child find suitable apartments in the dormitories. As competent agents, we offer the service to look for apartments free of charge through a big portfolio of private rooms and we sensitise the general public regarding the issue housing market for students.

**Financial support concerning the studies**  
Sometimes the financial possibilities of parents aren't sufficient for financing the studies. The application of financial aid for students then frees from existential money troubles and the pressure of earning money. Moreover, we advise on the issues "private studies financing" and "scholarships".

## FOOD

**6 Canteens**  
**14 Cafeterias,**  
*8 with food bank*  
*1 with burger bar*  
**1 Bistro**  
**1 Food truck**  
**5 Vending machine cafeterias**  
**Catering**

## ACCOMMODATION

**13 Dormitories**  
**Private room portfolio**

## FINANCIAL SUPPORT

**„BAföG“**  
**„KfW“ - student loan**  
**Counselling concerning loans**  
**Counselling regarding scholarship**

## COUNSELLING AND CARE

**Psychosocial helpdesk**  
**Legal service**  
**Childcare facilities**  
**Helpdesk for students who are impaired or disabled and for international students**

## SERVICES

**Semester ticket**  
**ISIC**  
**Chip card**  
**Insurance**  
**Events**

**Counselling and care**\_We also support and advise students who are in a special social situation. If a student suffers from learn- and/or exam nerves or if somebody is in a difficult personal situation, our psychosocial helpdesk offers aid. Since its part of its function, the Student Service Ulm also offers mediation and a legal service which is free of charge. We facilitate the daily routine for international students if it's necessary by multilingual offers/ translations, English speaking psychosocial counselors as well as assistance regarding presentations for international students. Disabled students please contact [recht@studierendenwerk-ulm.de](mailto:recht@studierendenwerk-ulm.de).

**Children**\_A reliable childcare as for example our crèche or other institutions of childcare supported by us is often condition for the continuation of the studies for single parents.

**Semester ticket:** In addition to the student fee students also pay a ‚solidarity fee‘ (EUR 20.00-30.50, depending on the university) for the semester ticket. It can be used to travel in the entire DING area on weekdays after 6pm and throughout the weekend even without the actual semester ticket. The student services negotiate in the name of the students the terms of the semester ticket with DING and the OstalbMobil association.

